airMAX® Subscriber WiFi
Gateway with External Antenna
Model: airGateway-LR

Quick Start Guide
Introduction

Thank you for purchasing the Ubiquiti Networks® airGateway™. This Quick Start Guide is designed to guide you through the installation, and show you how to access the airOS® Configuration Interface. This Quick Start Guide also includes the warranty terms and is for use with the airGateway LR.

Package Contents

- airGateway LR
- External Antenna
- Wall Mount Bracket
- Screws (M2.9x20, Qty. 2)
- Screw Anchors (M2.9x20, Qty. 2)
- Quick Start Guide

Products may be different from pictures and are subject to change without notice.

TERMS OF USE: All Ethernet cabling runs must use CAT5 (or above). It is the customer’s responsibility to follow local country regulations, including operation within legal frequency channels, output power, indoor cabling requirements, and Dynamic Frequency Selection (DFS) requirements.
Hardware Overview

Top

LED

**Steady White** Indicates bootup/initialization/power-on.

**Steady Blue** Indicates the airGateway is working properly and an active connection is detected.

**Alternating Blue/White** Indicates the device is busy; do not move or unplug.
**Reset** Resets the airGateway to factory defaults. To reset the airGateway, press and hold the *Reset* button for more than five seconds while the airGateway is powered on.

**Reset Ext** Resets the airMAX® CPE device connected to the airGateway to factory defaults. To reset the airMAX device, press and hold the *Reset Ext* button for more than five seconds while the airMAX device is powered on.
Installation Requirements

The airGateway is powered by and integrates exclusively with Ubiquiti Networks PoE adapters. A wall mount kit is included.

- Ubiquiti Networks PoE Adapter (15V/0.8A or 24V, 0.5A)
- Ubiquiti Networks airMAX CPE device
- CAT5/6 cable
- 6 mm drill bit and drill
- Screwdriver

Hardware Installation

⚠️ **WARNING:** Do not connect non-PoE devices (such as laptops) to the POE port.

To install the airGateway, perform the following steps:

1. Disconnect the Ethernet cables from the Ethernet ports on the PoE Adapter connected to your airMAX CPE device. Ensure that you note which cable was connected to the POE port and which cable was connected to the LAN port.
2. Insert the male RJ45 Connector of the airGateway into the Ethernet port labeled POE on the PoE Adapter. Push the two units together until they connect.

3. Connect the Ethernet cable that was disconnected from the POE port in step 1 to the POE port on the airGateway.
4. Connect the Ethernet cable that was disconnected from the LAN port in step 1 to the LAN port on the airGateway.

5. Connect the External Antenna to the Antenna Connector on the airGateway.
Wall Mounting

1. Position the *Wall Mount Bracket* at the desired location on the wall with the bubble level at the bottom. Use the bubble level to ensure the bracket is plumb.
2. Mark the two holes with a pencil.
3. Drill the holes in the wall using a 6 mm drill bit.
4. Insert a *Screw Anchor* into each hole. Secure the *Wall Mount Bracket* to the wall by inserting a *Screw* into each *Screw Anchor*. 
5. Attach the airGateway and PoE Adapter assembly to the **Wall Mount Bracket**:
   a. Insert the two *Mounting Tabs* on the airGateway into the slots located at the top of the *Wall Mount Bracket*.
   b. Rotate the PoE Adapter into the *Wall Mount Bracket* until it snaps in place.
Connecting via Wi-Fi

To configure the airGateway, you must access it via Wi-Fi from a computer.

2. Launch your web browser and type https://192.168.1.1 in the address field. Press enter (PC) or return (Mac).

   ![https://192.168.1.1](https://192.168.1.1)

   **Note:** Your computer needs to be on the 192.168.1.x subnet. If you have DHCP enabled on your Ethernet adapter, it should receive an address automatically. If not, you will need to set a static IP address in the 192.168.1.2 - 192.168.1.254 range.

3. The login screen will appear. Enter ubnt in the Username and Password fields.

   Upon initial login you must select your Country, Language, and agree to the Terms of Use to use the product. Click Login and the airGateway Setup Wizard will appear.

   **Note:** U.S. product versions are locked to the U.S. Country Code to ensure compliance with FCC regulations.
4. Change the default airGateway administrator password. Enter a new password in the *New Password* and *Verify Password* fields and click **Next**.

5. Enter a name for your wireless network (SSID) and a password (passphrase) for your wireless network. Click **Next**.
6. Verify your settings and click **Finish** or click **Previous** to change the settings.

The airGateway is ready to use. Connect wireless clients as described below:

**Windows**

1. Go to **Connect to Network**.
   - **Windows 8** Click the *Network* icon.
   - **Windows 7** Right-click the *Network* icon.
   - **Windows Vista** Go to **Start > Connect To**.

2. Select the wireless network (SSID) that you defined in the *airGateway Setup Wizard* and then click **Connect**.

**Mac**

1. Click the *AirPort* icon in the menu bar (top right side of the screen).

2. Select the wireless network (SSID) that you defined in the *airGateway Setup Wizard*. Once connected, the *AirPort* icon will change from gray to solid black.
# Specifications

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<td><strong>Operating Humidity</strong></td>
<td>5 to 95% Noncondensing</td>
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Safety Notices

1. Read, follow, and keep these instructions.
2. Heed all warnings.
3. Only use attachments/accessories specified by the manufacturer.

⚠️ **WARNING:** Do not use this product in location that can be submerged by water.

⚠️ **WARNING:** Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

Electrical Safety Information

1. Compliance is required with respect to voltage, frequency, and current requirements indicated on the manufacturer’s label. Connection to a different power source than those specified may result in improper operation, damage to the equipment or pose a fire hazard if the limitations are not followed.
2. There are no operator serviceable parts inside this equipment. Service should be provided only by a qualified service technician.
3. Contact a qualified electrician or the manufacturer if there are questions about the installation prior to connecting the equipment.
4. Protective earthing is provided by Listed AC adapter. Building installation shall provide appropriate short-circuit backup protection.
5. Protective bonding must be installed in accordance with local national wiring rules and regulations.
Limited Warranty

UBIQUITI NETWORKS, Inc (“UBIQUITI NETWORKS”) warrants that the product(s) furnished hereunder (the “Product(s)”) shall be free from defects in material and workmanship for a period of one (1) year from the date of shipment by UBIQUITI NETWORKS under normal use and operation. UBIQUITI NETWORKS’ sole and exclusive obligation and liability under the foregoing warranty shall be for UBIQUITI NETWORKS, at its discretion, to repair or replace any Product that fails to conform to the above warranty during the above warranty period. The expense of removal and reinstallation of any Product is not included in this warranty. The warranty period of any repaired or replaced Product shall not extend beyond its original term.

Warranty Conditions

The above warranty does not apply if the Product:

(I) has been modified and/or altered, or an addition made thereto, except by Ubiquiti Networks, or Ubiquiti Networks’ authorized representatives, or as approved by Ubiquiti Networks in writing;

(II) has been painted, rebranded or physically modified in any way;

(III) has been damaged due to errors or defects in cabling;

(IV) has been subjected to misuse, abuse, negligence, abnormal physical, electromagnetic or electrical stress, including lightning strikes, or accident;

(V) has been damaged or impaired as a result of using third party firmware;

(VI) has no original Ubiquiti MAC label, or is missing any other original Ubiquiti label(s); or

(VII) has not been received by Ubiquiti within 30 days of issuance of the RMA.

In addition, the above warranty shall apply only if: the product has been properly installed and used at all times in accordance, and in all material respects, with the applicable Product documentation; all Ethernet cabling runs use CAT5 (or above), and for outdoor installations, shielded Ethernet cabling is used, and for indoor installations, indoor cabling requirements are followed.

Returns

No Products will be accepted for replacement or repair without obtaining a Return Materials Authorization (RMA) number from UBIQUITI NETWORKS during the warranty period, and the Products being received at UBIQUITI NETWORKS’ facility freight prepaid in accordance with the RMA process of UBIQUITI NETWORKS. Products returned without an RMA number will not be processed and will be returned freight collect or subject to disposal. Information on the RMA process and obtaining an RMA number can be found at: www.ubnt.com/support/warranty.
Disclaimer

EXCEPT FOR ANY EXPRESS WARRANTIES PROVIDED HEREIN, UBIQUITI NETWORKS, ITS AFFILIATES, AND ITS AND THEIR THIRD PARTY DATA, SERVICE, SOFTWARE AND HARDWARE PROVIDERS HEREBY DISCLAIM AND MAKE NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, REPRESENTATIONS, GUARANTEES, OR WARRANTIES OF MERCHANTABILITY, ACCURACY, QUALITY OF SERVICE OR RESULTS, AVAILABILITY, SATISFACTORY QUALITY, LACK OF VIRUSES, QUIET ENJOYMENT, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT AND ANY WARRANTIES ARISING FROM ANY COURSE OF DEALING, USAGE OR TRADE PRACTICE IN CONNECTION WITH SUCH PRODUCTS AND SERVICES. BUYER ACKNOWLEDGES THAT NEITHER UBIQUITI NETWORKS NOR ITS THIRD PARTY PROVIDERS CONTROL BUYER’S EQUIPMENT OR THE TRANSFER OF DATA OVER COMMUNICATIONS FACILITIES, INCLUDING THE INTERNET, AND THAT THE PRODUCTS AND SERVICES MAY BE SUBJECT TO LIMITATIONS, INTERRUPTIONS, DELAYS, CANCELLATIONS AND OTHER PROBLEMS INHERENT IN THE USE OF COMMUNICATIONS FACILITIES. UBIQUITI NETWORKS, ITS AFFILIATES AND ITS AND THEIR THIRD PARTY PROVIDERS ARE NOT RESPONSIBLE FOR ANY INTERRUPTIONS, DELAYS, CANCELLATIONS, DELIVERY FAILURES, DATA LOSS, CONTENT CORRUPTION, PACKET LOSS, OR OTHER DAMAGE RESULTING FROM ANY OF THE FOREGOING. In addition, UBIQUITI NETWORKS does not warrant that the operation of the Products will be error-free or that operation will be uninterrupted. In no event shall UBIQUITI NETWORKS be responsible for damages or claims of any nature or description relating to system performance, including coverage, buyer’s selection of products (including the Products) for buyer’s application and/or failure of products (including the Products) to meet government or regulatory requirements.

Limitation of Liability

EXCEPT TO THE EXTENT PROHIBITED BY LOCAL LAW, IN NO EVENT WILL UBIQUITI OR ITS SUBSIDIARIES, AFFILIATES OR SUPPLIERS BE LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES (INCLUDING LOST PROFIT, LOST DATA, OR DOWNTIME COSTS), ARISING OUT OF THE USE, INABILITY TO USE, OR THE RESULTS OF USE OF THE PRODUCT, WHETHER BASED IN WARRANTY, CONTRACT, TORT OR OTHER LEGAL THEORY, AND WHETHER OR NOT ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
Note

Some countries, states and provinces do not allow exclusions of implied warranties or conditions, so the above exclusion may not apply to you. You may have other rights that vary from country to country, state to state, or province to province. Some countries, states and provinces do not allow the exclusion or limitation of liability for incidental or consequential damages, so the above limitation may not apply to you. EXCEPT TO THE EXTENT ALLOWED BY LOCAL LAW, THESE WARRANTY TERMS DO NOT EXCLUDE, RESTRICT OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE LICENSE OF ANY SOFTWARE (EMBEDDED IN THE PRODUCT) TO YOU. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to any transactions regarding the sale of the Products.

Compliance

FCC

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.
This radio transmitter FCC ID: SWX-AGW has been approved by FCC to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Information: Integrated antenna, Gain: 6 dBi

**Industry Canada**

**CAN ICES-3(B)/NMB-3(B)**

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the band 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

This radio transmitter (IC: 6545A-AGW) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Information: Integrated antenna, Gain: 6 dBi

**CAN ICES-3(B)/NMB-3(B)**

Pour réduire le risque d’interférence aux autres utilisateurs, le type d’antenne et son gain doivent être choisies de façon que la puissance isotrope rayonnée équivalente (PIRE) ne dépasse pas ce qui est nécessaire pour une communication réussie.

Cet appareil est conforme à la norme RSS Industrie Canada exempts de licence norme(s). Son fonctionnement est soumis aux deux conditions suivantes:

1. Cet appareil ne peut pas provoquer d’interférences et
2. Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.
Les utilisateurs devraient également noter que radars haute puissants sont alloués comme principaux utilisateurs (c’est-à-dire les utilisateurs de priorité) des bandes et 5650 à 5850 MHz et que ces radars pourraient causer des interférences ou dommages aux dispositifs LAN. Cet émetteur radio (IC: 6545A-AGW) a été approuvé par Industrie Canada pour l’exploitation avec l’antenne types énumérés ci-dessous avec le gain maximal admissible et requis l’impédance de l’antenne pour chaque type d’antenne indiqué. Types d’antenne non inclus dans cette liste, ayant un gain supérieur au gain maximal indiqué pour ce type, sont strictement interdits pour une utilisation avec cet appareil. Immédiatement suite à la remarque, le fabricant doit fournir une liste de tous les types d’antenne approuvé pour une utilisation avec l’émetteur, ce qui indique le gain maximal d’antenne permis (en dBi) et requis d’impédance pour chacun.

Antenna Information: Integrated antenna, Gain: 6 dBi

RF Exposure Warning

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be located or operating in conjunction with any other antenna or transmitter.

Les antennes utilisées pour ce transmetteur doivent être installé en considérant une distance de séparation de toute personnes d’au moins 20 cm et ne doivent pas être localisé ou utilisé en conflit avec tout autre antenne ou transmetteur.
Australia and New Zealand

⚠️ Warning: This is a Class B product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

CE Marking

CE marking on this product represents the product is in compliance with all directives that are applicable to it.

RoHS/WEEE Compliance Statement

English

European Directive 2002/96/EC requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

Deutsch

Español

La Directiva 2002/96/CE de la UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

Français

La directive européenne 2002/96/CE exige que l’équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L’élimination et le recyclage en bonne et due forme ont pour but de lutter contre l’impact néfaste potentiel de ce type de produits sur l’environnement et la santé publique. Pour plus d’informations sur le mode d’élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l’endroit où vous avez acheté le produit.

Italiano

La direttiva europea 2002/96/EC richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull’imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l’ambiente e per la salute dell’essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.
Declaration of Conformity

UBIQUITI NETWORKS tímto prohla uje, e tento UBIQUITI NETWORKS device, je ve shod se základními po adavky a dal ími p isl n mi ustanoveními sm ncie 1999/5/ES.

Undertegnede UBIQUITI NETWORKS erklærer herved, at følgende udstyr UBIQUITI NETWORKS device, overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.

Hierbij verklaart UBIQUITI NETWORKS dat het toestel UBIQUITI NETWORKS device, in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.

Hierbij verklaart UBIQUITI NETWORKS dat deze UBIQUITI NETWORKS device, voldoet aan de essentiële eisen en aan de overige relevante bepalingen van Richtlijn 1999/5/EC.

Hereby, UBIQUITI NETWORKS, declares that this UBIQUITI NETWORKS device, is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

UBIQUITI NETWORKS vakuuttaa täten että UBIQUITI NETWORKS device, tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

Par la présente UBIQUITI NETWORKS déclare que l'appareil UBIQUITI NETWORKS, device est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

Hiermit erklärt UBIQUITI NETWORKS, dass sich diese UBIQUITI NETWORKS device, in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinie 1999/5/EG befindet. (BMWi)

ME ΤΗΝ ΠΑΡΟΥΣΑ UBIQUITI NETWORKS ΔΗΛΩΝΕΙ ΟΤΙ UBIQUITI NETWORKS device, ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1995/5/ΕΚ.

Alulírott, UBIQUITI NETWORKS nyilatkozom, hogy a UBIQUITI NETWORKS device, megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

Hér me l sir UBIQUITI NETWORKS yfir vi a UBIQUITI NETWORKS device, er í samræmi vi grunndkröfur og a rar kröfur, sem ger ar eru í tilskipun 1999/5/EC.
Online Resources

Support support.ubnt.com
Community community.ubnt.com
Downloads downloads.ubnt.com