Carrier Class
airMAX™ BaseStation
Models: RM2-Ti, RM5-Ti
Introduction

Thank you for purchasing the Ubiquiti Networks™ Rocket™ M Titanium. This Quick Start Guide is designed to guide you through installation and show how to access the airOS™ Configuration Interface. This guide also includes the warranty terms and is for use with the RocketM2 Titanium, model RM2-Ti, and RocketM5 Titanium, model RM5-Ti.

Package Contents

- RocketM Titanium Gigabit PoE Adapter (48V, 0.5A)
- Power Cord
- Metal Strap
- GPS Patch Antenna (RM5-Ti only)
- Quick Start Guide

Installation Requirements

- GPS antenna (RM5-Ti only) must have a clear line of sight to the sky.
- Shielded Category 5 (or above) cabling should be used for all wired Ethernet connections and should be grounded through the AC ground of the PoE.

We recommend that you protect your networks from the most brutal environments and devastating ESD attacks with industrial-grade shielded Ethernet cable from Ubiquiti Networks. For more details, visit www.ubnt.com/toughcable

TERMS OF USE: Ubiquiti radio devices must be professionally installed. Shielded Ethernet cable and earth grounding must be used as conditions of product warranty. TOUGHCable is designed for outdoor installations. It is the customer’s responsibility to follow local country regulations, including operation within legal frequency channels, output power, and Dynamic Frequency Selection (DFS) requirements.
Hardware Overview

- *RP-SMA Connections to Antenna*
- *LED Panel*
- *Port Cover*
- *Main Ethernet Port* (10/100/1000 Mbps)
- *Secondary Ethernet Port* (10/100 Mbps)
- *Reset Button*
- *GPS SMA Connector (RM5-Ti only)*
LED Panel

**Signal** In airOS, you can modify the wireless signal strength threshold values for each LED on the Advanced tab under Signal LED Thresholds, or you can configure the LEDs to display the GPS connection quality instead (RM5-Ti only). The default values are shown below:

- LED will light green when the wireless signal strength is above -65 dBm.
- LED will light green when the wireless signal strength is above -71 dBm.
- LED will light green when the wireless signal strength is above -77 dBm.
- LED will light green when the wireless signal strength is above -82 dBm.
- LED will light green when the wireless signal strength is above -88 dBm.
- LED will light green when the wireless signal strength is above -94 dBm.

**GPS** (RM5-Ti only) The GPS LED indicates airSync™ activity. Requires three or more satellite connections.

**Secondary Ethernet** The secondary Ethernet LED will light steady green when an active Ethernet connection is made to the Secondary Ethernet port and flash when there is activity.

**Main Ethernet** The main Ethernet LED will light steady green when an active Ethernet connection is made to the Main Ethernet port and flash when there is activity.

**Power** The Power LED will light green when the device is connected to a power source.
Hardware Installation

The RocketM Titanium is designed to mount directly onto Ubiquiti airMAX™ RocketDish™ or Titanium Sector antennas. It can also be mounted directly on a pole.

1. Press the release buttons on the sides of the Port Cover and slide it off.
2. Connect an Ethernet cable to the *Main Ethernet* port.

3. (RM5-Ti only) Connect the *GPS Patch Antenna* to the *GPS SMA Connector*.

4. Replace the *Port Cover*. 
5. Connect the RF cables to the *RP-SMA Connectors* located on top of the RocketM Titanium.

6. Attach the RocketM Titanium to an antenna. Align the mounting tabs on the back of the RocketM Titanium with the mounting bracket on the antenna. Slide the RocketM Titanium down until it locks into place. (If you are mounting the RocketM Titanium on a pole, refer to the *Pole-Mounting* section.)

*Mounting on a Dish Antenna*  
*Mounting on a Sector Antenna*
7. Attach the RF cables from the RocketM Titanium to the connectors on the antenna.

8. Attach the *Protective Shroud*.

   a. Align the arrow on the top of the shroud with the short hash mark on the Dish Antenna.
   b. Rotate the shroud clockwise until it aligns with the long hash mark to lock it into place.

   a. Slide the shroud down over the Rocket until it locks into place on the Sector Antenna.
9. (RM5-Ti only) Place the magnetic GPS Patch Antenna on the upper pole-mounting bracket.

**Pole-Mounting**

To mount the RocketM Titanium on a pole, use the included Metal Strap and perform the following steps:

1. Open the Metal Strap by turning the screw counter-clockwise. You can loosen it by hand or use a flathead screwdriver.
2. Straighten out the end of the *Metal Strap* and slide it through the back of the RocketM Titanium.

3. Wrap the *Metal Strap* around the pole. To tighten the strap, turn the screw clockwise using a flathead screwdriver.
Connecting Power over Ethernet

1. Connect the other end of the Ethernet cable from the *RocketM* Titanium to the Ethernet port labeled **POE** on the *PoE Adapter*.

![Diagram of connecting Ethernet cable to POE Adapter](image1)

2. Connect an Ethernet cable from your LAN to the Ethernet port labeled **LAN** on the *PoE Adapter*.

![Diagram of connecting Ethernet cable to LAN](image2)

3. Connect the Power Cord to the power port on the *PoE Adapter*. Connect the other end of the Power Cord to a power outlet.

![Diagram of connecting Power Cord to power outlet](image3)
Accessing airOS

Connect to the airOS Configuration Interface.

1. Make sure that your host machine is connected via Ethernet to the RocketM Titanium.

2. Configure the Ethernet adapter on your host system with a static IP address on the 192.168.1.x subnet.

3. Launch your web browser. Type `https://192.168.1.20` in the address field. Press `enter` (PC) or `return` (Mac).

4. The login screen will appear. Enter `ubnt` in the **Username** and **Password** fields. Select your **Country** and **Language**. You must agree to the **Terms of Use** to use the product. Click **Login**.

   **Note:** U.S. product versions are locked to the U.S. Country Code to ensure compliance with FCC regulations.

The airOS Configuration Interface will appear, allowing you to customize your settings as needed.
5. (RM5-Ti only) On the Main tab you can verify the GPS Signal Quality. Click the GPS Details link under Monitor to view the Satellite and Signal details.

![GPS Details link](image)

**airsync Capabilities (RM5-Ti only)**

airsync resolves co-location interference issues. Many situations require the use of multiple airMAX M series devices on the same tower. Here are a couple of examples:

- To service a new area, add an airMAX basestation on an existing tower.
- To increase the capacity of an existing network, use multiple basestations with narrow coverage areas instead of one basestation with a wide coverage area.

Interference can be caused by the following:

- Devices using the same RF band (for example, 5 or 2.4 GHz) can be configured with different frequencies yet still interfere with each other if the frequency ranges are too closely spaced together (20 MHz separation is recommended between frequency band edges).
- Some RF bands, such as 900 MHz and 3.65 GHz, have only one 20 MHz channel, requiring all the basestations to use the same frequency range.

Interference will cause Receive (RX) errors on the basestation when it receives packets from associated stations that are typically miles away.
With airSync, the basestations make use of a common clock source using the built-in GPS receiver. One device is configured as the synchronization master and the others are configured in *Slave Mode* and provided with the MAC address of the *Master*.

Once this is done, the *Master* and *Slave* devices synchronize their transmit and receive cycles so that they transmit at the same time and receive at the same time. This resolves the interference issues.

**Enabling Master/Slave Mode**

1. Launch your web browser and log in to the airOS Configuration Interface.
2. Click the Ubiquiti tab.
3. Select the appropriate mode:
   - **Master Mode** (synchronization master device)
   - **Slave Mode** (slave devices)
   
   **Note:** Enter the MAC address of the Master in the *Sync Master* field.

4. Click *Change* to save.
Installer Compliance Responsibility

Devices must be professionally installed and it is the professional installer’s responsibility to make sure the device is operated within local country regulatory requirements.

Since Ubiquiti Networks equipment can be paired with a variety of antennas and cables, the Antenna Gain, Cable Loss, and Output Power fields are provided to the professional installer to assist in meeting regulatory requirements.
## Specifications

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* Only 5725-5850 MHz supported in the USA
Safety Notices

1. Read, follow, and keep these instructions.
2. Heed all warnings.
3. Only use attachments/accessories specified by the manufacturer.

WARNING: Do not use this product in location that can be submerged by water.

WARNING: Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

Electrical Safety Information

1. Compliance is required with respect to voltage, frequency, and current requirements indicated on the manufacturer’s label. Connection to a different power source than those specified may result in improper operation, damage to the equipment or pose a fire hazard if the limitations are not followed.

2. There are no operator serviceable parts inside this equipment. Service should be provided only by a qualified service technician.

3. This equipment is provided with a detachable power cord which has an integral safety ground wire intended for connection to a grounded safety outlet.
   a. Do not substitute the power cord with one that is not the provided approved type. Never use an adapter plug to connect to a 2-wire outlet as this will defeat the continuity of the grounding wire.
   b. The equipment requires the use of the ground wire as a part of the safety certification, modification or misuse can provide a shock hazard that can result in serious injury or death.
   c. Contact a qualified electrician or the manufacturer if there are questions about the installation prior to connecting the equipment.
   d. Protective earthing is provided by Listed AC adapter. Building installation shall provide appropriate short-circuit backup protection.
   e. Protective bonding must be installed in accordance with local national wiring rules and regulations.
Limited Warranty

UBIQUITI NETWORKS, Inc (“UBIQUITI NETWORKS”) warrants that the product(s) furnished hereunder (the “Product(s)”) shall be free from defects in material and workmanship for a period of one (1) year from the date of shipment by UBIQUITI NETWORKS under normal use and operation. UBIQUITI NETWORKS’ sole and exclusive obligation and liability under the foregoing warranty shall be for UBIQUITI NETWORKS, at its discretion, to repair or replace any Product that fails to conform to the above warranty during the above warranty period. The expense of removal and reinstallation of any Product is not included in this warranty. The warranty period of any repaired or replaced Product shall not extend beyond its original term.

Warranty Conditions

The above warranty does not apply if the Product:

(I) has been modified and/or altered, or an addition made thereto, except by Ubiquiti Networks, or Ubiquiti Networks’ authorized representatives, or as approved by Ubiquiti Networks in writing;

(II) has been painted, rebranded or physically modified in any way;

(III) has been damaged due to errors or defects in cabling;

(IV) has been subjected to misuse, abuse, negligence, abnormal physical, electromagnetic or electrical stress, including lightning strikes, or accident;

(V) has been damaged or impaired as a result of using third party firmware;

(VI) has no original Ubiquiti MAC label, or is missing any other original Ubiquiti label(s); or

(VII) has not been received by Ubiquiti within 30 days of issuance of the RMA.

In addition, the above warranty shall apply only if: the product has been properly installed and used at all times in accordance, and in all material respects, with the applicable Product documentation; all Ethernet cabling runs use CAT5 (or above), and for outdoor installations, shielded Ethernet cabling is used, and for indoor installations, indoor cabling requirements are followed.
Returns

No Products will be accepted for replacement or repair without obtaining a Return Materials Authorization (RMA) number from UBIQUITI NETWORKS during the warranty period, and the Products being received at UBIQUITI NETWORKS’ facility freight prepaid in accordance with the RMA process of UBIQUITI NETWORKS. Products returned without an RMA number will not be processed and will be returned freight collect or subject to disposal. Information on the RMA process and obtaining an RMA number can be found at: www.ubnt.com/support/warranty.

Disclaimer

EXCEPT FOR ANY EXPRESS WARRANTIES PROVIDED HEREIN, UBIQUITI NETWORKS, ITS AFFILIATES, AND ITS AND THEIR THIRD PARTY DATA, SERVICE, SOFTWARE AND HARDWARE PROVIDERS HEREBY DISCLAIM AND MAKE NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, REPRESENTATIONS, GUARANTEES, OR WARRANTIES OF MERCHANTABILITY, ACCURACY, QUALITY OF SERVICE OR RESULTS, AVAILABILITY, SATISFACTORY QUALITY, LACK OF VIRUSES, QUIET ENJOYMENT, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT AND ANY WARRANTIES ARISING FROM ANY COURSE OF DEALING, USAGE OR TRADE PRACTICE IN CONNECTION WITH SUCH PRODUCTS AND SERVICES. BUYER ACKNOWLEDGES THAT NEITHER UBIQUITI NETWORKS NOR ITS THIRD PARTY PROVIDERS CONTROL BUYER’S EQUIPMENT OR THE TRANSFER OF DATA OVER COMMUNICATIONS FACILITIES, INCLUDING THE INTERNET, AND THAT THE PRODUCTS AND SERVICES MAY BE SUBJECT TO LIMITATIONS, INTERRUPTIONS, DELAYS, CANCELLATIONS AND OTHER PROBLEMS INHERENT IN THE USE OF COMMUNICATIONS FACILITIES. UBIQUITI NETWORKS, ITS AFFILIATES AND ITS AND THEIR THIRD PARTY PROVIDERS ARE NOT RESPONSIBLE FOR ANY INTERRUPTIONS, DELAYS, CANCELLATIONS, DELIVERY FAILURES, DATA LOSS, CONTENT CORRUPTION, PACKET LOSS, OR OTHER DAMAGE RESULTING FROM ANY OF THE FOREGOING. In addition, UBIQUITI NETWORKS does not warrant that the operation of the Products will be error-free or that operation will be uninterrupted. In no event shall UBIQUITI NETWORKS be responsible for damages or claims of any nature or description relating to system performance, including coverage, buyer’s selection of products (including the Products) for buyer’s application and/or failure of products (including the Products) to meet government or regulatory requirements.
Limitation of Liability

EXCEPT TO THE EXTENT PROHIBITED BY LOCAL LAW, IN NO EVENT WILL UBIQUITI OR ITS SUBSIDIARIES, AFFILIATES OR SUPPLIERS BE LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES (INCLUDING LOST PROFIT, LOST DATA, OR DOWNTIME COSTS), ARISING OUT OF THE USE, INABILITY TO USE, OR THE RESULTS OF USE OF THE PRODUCT, WHETHER BASED IN WARRANTY, CONTRACT, TORT OR OTHER LEGAL THEORY, AND WHETHER OR NOT ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Note

Some countries, states and provinces do not allow exclusions of implied warranties or conditions, so the above exclusion may not apply to you. You may have other rights that vary from country to country, state to state, or province to province. Some countries, states and provinces do not allow the exclusion or limitation of liability for incidental or consequential damages, so the above limitation may not apply to you. EXCEPT TO THE EXTENT ALLOWED BY LOCAL LAW, THESE WARRANTY TERMS DO NOT EXCLUDE, RESTRICT OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE LICENSE OF ANY SOFTWARE (EMBEDDED IN THE PRODUCT) TO YOU. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to any transactions regarding the sale of the Products.
Compliance

FCC

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

For MPE and antenna usage details, please visit our website at www.ubnt.com/products
Industry Canada

This Class A digital apparatus complies with Canadian ICES-003.

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that permitted for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This radio transmitter (6545A-RM5T) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

- 20dBi sector
- 30dBi dish

Cet appareil numérique de la classe A est conforme à la norme NMB-003 Canada.

Pour réduire le risque d’interférence aux autres utilisateurs, le type d’antenne et son gain doivent être choisies de façon que la puissance isotrope rayonnée équivalente (PIRE) ne dépasse pas ce qui est nécessaire pour une communication réussie.

Cet appareil est conforme à la norme RSS Industrie Canada exempts de licence norme(s). Son fonctionnement est soumis aux deux conditions suivantes:

1. Cet appareil ne peut pas provoquer d’interférences et
2. Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.

Cet émetteur de radio (6545A-RM5T) a été approuvé par Canada d’Industrie pour fonctionner avec les types d’antenne énumérés au dessous avec le gain acceptable maximum et l’impédance d’antenne exigée pour chaque type d’antenne a indiqué. L’antenne ne tape pas inclus dans cette liste, ayant un gain plus grand que le gain maximum indiqué pour ce type, est strictement interdit pour l’usage avec cet appareil.

- 20dBi secteur
- 30dBi parabolique
RF Exposure Warning

The antennas used for this transmitter must be installed to provide a separation distance of at least 243 cm from all persons and must not be located or operating in conjunction with any other antenna or transmitter.

Les antennes utilisées pour ce transmetteur doivent être installé en considérant une distance de séparation de toute personnes d’au moins 243 cm et ne doivent pas être localisé ou utilisé en conflit avec tout autre antenne ou transmetteur.

CE Marking

CE marking on this product represents the product is in compliance with all directives that are applicable to it.

Alert Sign (!) Follows CE Marking

Alert sign must be indicated if a restriction on use applied to the product and it must follow the CE marking.
RoHS/WEEE Compliance Statement

English

European Directive 2002/96/EC requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

Deutsch

La Directiva 2002/96/CE de la UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

Français

La directive européenne 2002/96/CE exige que l’équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L’élimination et le recyclage en bonne et due forme ont pour but de lutter contre l’impact néfaste potentiel de ce type de produits sur l’environnement et la santé publique. Pour plus d’informations sur le mode d’élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l’endroit où vous avez acheté le produit.

Italiano

La direttiva europea 2002/96/EC richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull’imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l’ambiente e per la salute dell’essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.
Declaration of Conformity

Hereby, UBIQUITI NETWORKS, declares that this UBIQUITI NETWORKS device, is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Latviski [Latvian] Ar o UBIQUITI NETWORKS deklar , ka UBIQUITI NETWORKS device, atbilst Direkt vas 1999/5/EK b tiskaj m pras b m un citiem ar to saist tajiem noteikumiem.


Malti [Maltese] Hawnhekk, UBIQUITI NETWORKS, jiddikjara li dan UBIQUITI NETWORKS device, jikkonforma mal- ti ijiet essenzjali u ma provvedimenti o rajn relevanti li hemm fid-Dirrettiva 1999/5/EC.

Norskt [Norwegian] UBIQUITI NETWORKS erklærer herved at utstyret UBIQUITI NETWORKS device, er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1999/5/EF.

Slovensky [Slovak] UBIQUITI NETWORKS t mto vyhlasuje, e UBIQUITI NETWORKS device, sp a základné po iadavky a v etky príslu né ustanovenia Smernice 1999/5/ES.

Svenska [Swedish] Härem intygar UBIQUITI NETWORKS att denna UBIQUITI NETWORKS device, står I överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

Español [Spanish] Por medio de la presente UBIQUITI NETWORKS declara que el UBIQUITI NETWORKS device, cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

Polski [Polish] Niniejszym, firma UBIQUITI NETWORKS o wiadcza, e produkt serii UBIQUITI NETWORKS device, spełnia zasadnicze wymagania i inne istotne postanowienia Dyrektywy 1999/5/EC.

Português [Portuguese] UBIQUITI NETWORKS declara que este UBIQUITI NETWORKS device, está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

Română [Romanian] Prin prezenta, UBIQUITI NETWORKS declară că acest dispozitiv UBIQUITI NETWORKS este în conformitate cu cerințele esențiale și alte prevederi relevante ale Directivei 1999/5/CE.

Online Resources

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Community community.ubnt.com
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